# GOVERNMENT OF INDIA
# CIVIL AVIATION
# LOK SABHA

UNSTARRED QUESTION NO:1837
ANSWERED ON:11.12.2008
DELAY CANCELLATION OF FLIGHTS OF PRIVATE AIRLINES
Aaron Rashid Shri J.M.;Goel Shri Surendra Prakash;Mishra Dr. Rajesh Kumar

**Will the Minister of CIVIL AVIATION be pleased to state:**

(a) whether the private airlines do not inform the passengers about delay or cancellation of flights;

(b) if so,the steps taken by the Government to warn such airlines about delays/cancellation of flights;

(c) the on Time Performance(OTP) and cancellation of flights of Jet Airways, Spice Jet and Go Air during the last three months;

(d) whether private airline serve refreshments in case of delays;and

(e) if not,the reasons therefor?

## Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION(SHRI PRAFUL PATEL)

(a)and(b):- The passengers are informed by the airlines regarding delay/cancellation of flights, if any,either through telephone or SMS at the number provided by them at the time of booking their tickets.

(c):- A s informed by Jet Airways, Spicejet and Go Air,the details regarding their on Time Performance(OTP)and unplanned cancellation of flights during last three months i.e. from August, 2008 to October,2008 are as follows:

| Month | Jet Airways OTP (%) | Jet Airways Flts. Cancelled | Spicejet OTP (%) | Spicejet Flts. Cancelled | Go Air OTP (%) | Go Air Flts. Cancelled |
|---|---|---|---|---|---|---|
| August 08 | 80.6 | 51 | 84.0 | Nil | 59.0 | 38 |
| Sep. 08 | 87.3 | 28 | 88.0 | Nil | 52.0 | 102 |
| Oct. 08 | 80.3 | Nil | 81.0 | 18 | 72.0 | 86 |

(d)and(e):- In case of flight delays beyond two hours,scheduled private airlines are providing refreshments to the passengers.